

The Indivo Personally Controlled Health Record

FORTH Institute of Computer Science

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## 1. General information

### General information

Indivo is the original personal health platform, enabling an individual to own and manage a complete, secure, digital copy of her health and wellness information. Indivo integrates health information across sites of care and over time. The Indivo system is essentially an inversion of the current approach to medical records, in that the record resides with the patients and the patients grant permissions to institutions, clinicians, researchers, and other users of medical information. Indivo is a distributed, web-based, personally controlled electronic medical record system that is ubiquitously accessible to the nomadic user, built to public standards, and available under an open-source license.

## 2. Getting Started

## Getting started

#### Register

First step is to create a new user account in order to access the Indivo Health System. Registration link should be clicked to navigate to registration page.

Welcome to Indive	ohealth-FORTH's extensions <sup>™</sup>
Username: Password:	Forgot your password?
Click register	Login No account? Register here

In registration page there is a form in which name and email of the new user should be added.

# Register for Indivohealth-FORTH's extensions

Your Name:	
Account Email:	
	A confirmation code will be sent here
	Register Back to login

Complete name and email field and press register button.

# Register for Indivohealth-FORTH's extensions

Your Name:	Name
Account Email:	test@email.com
	A confirmation code will be sent here
Click register	Register Back to login

After register button is pressed a registration email is send in user's email and a new page is displayed with the registration code that will be used in the link send in registration email.

# Register for Indivohealth-FORTH's extensions

You have successfully registered. At the link sent to your email address, enter the following confirmation code:

547 - 487

Received no activation email?

Hello Name

To activate your account, please visit the following link: <u>http://139.91.190.94/accounts/test@email.com/init/JBWRIAoOxexMQIcy</u>

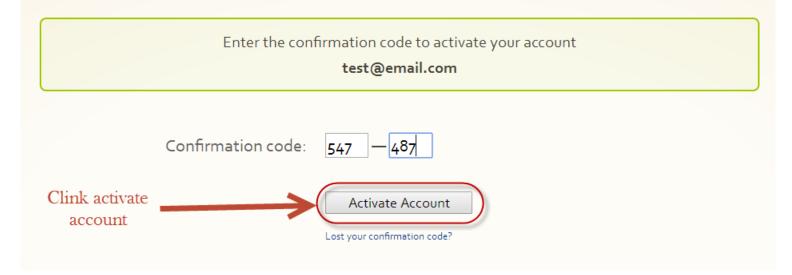
There you will be asked to enter the confirmation code displayed on the website. If you have lost your confirmation code, you can retrieve it here: http://139.91.190.94/accounts/test@email.com/send\_secret/JBW/RIAoOxex/MQIcy

If you are having trouble activating your account, you can contact us via email: Indivo Support <support@indivo.localhost>

Navigate to registration link.

In registration link add the code printed in previous step and press activate account.

# Indivohealth-FORTH's extensions



In next page add username and password and complete the registration.

## Account setup for Indivohealth-FORTH's extensions

Please choose a username and password for your account <b>test@email.com</b>		
Username:	Username No spaces please	
Password:	8 characters or more	
Confirm Password:	Passwords must match	
Click Setup Account	Setup Account	

After the final step of registration, the home page of indivo appears.

Indivohealth <sup>™</sup> for Name		CHANGE PASSWORD	🖇 LOGOUT
	Realthfeed	Loading record:	s 🕇
App Settings	Healthfeed no notifications		

Next step is to create a new record. Record will contain basic information as name, surname, date of birth and email. In order to create a record we press the symbol "+" in top right of the page as the picture below shows.

Indivohealth <sup>™</sup> for Name		j c	HANGE PASSWORD 💈 LOGOUT
	Realthfeed		Loading records
<ul> <li>Sharing</li> <li>App Settings</li> </ul>	Healthfeed no notifications	Press + symbol	

In the next page we add necessary information and press the create button as shown in next picture

Healthfeed Inbox			Loading records	+
Create a new record				
Given Name:	Name	]		
Family Name:	Surname	]		
Month:	August v	Date: 08 V Year(yyyy) 1986		
Gender:	Female v			
Email Address:	test@email.com	]		
Click create	Create			

#### User's manual

Indivohealth <sup>™</sup> for maria			CHANGE PASSWORD 🖇 LOGOUT
App Settings	Healthfeed Healthfeed no notifications	New record is created	Name Surname +

After the creation of a record a new tab will appear with the name and surname of the new record. User in ready to use indivo system. It is possible for a user to create more than one records.

Final step is to logout from the system by pressing top right link "LOGOUT" as shown in picture below.

Indivohealth <sup>™</sup> for maria		CHANGE PASSWORD LOGOUT
	healthfeed	Name Surname +
App Settings	Healthfeed no notifications	

## 3. How to use Indivo

## How to use Indivo

Login

First step is to login to the system.

	You were logged out
Username:	username
Password:	• • • • • • •
	Forgot your password?
	Login
	No account? Register here

After login user will see the Healthfeed tab.

Healthfeed         Inbox	Name Surname	+
Healthfeed		

If user selects a record, for example here Name Surname tab, the information of record is appeared.

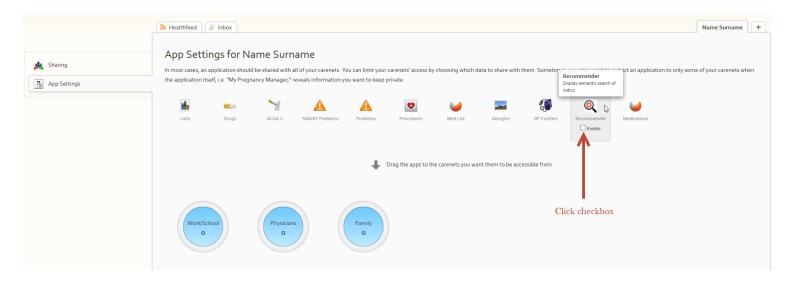
Healthfeed		Name Surname	+
This is your current personal information			
Born <b>8/8/1986</b> (27 years old)			
test@email.com	no address on file		

User can also select inbox tab which show the email received.

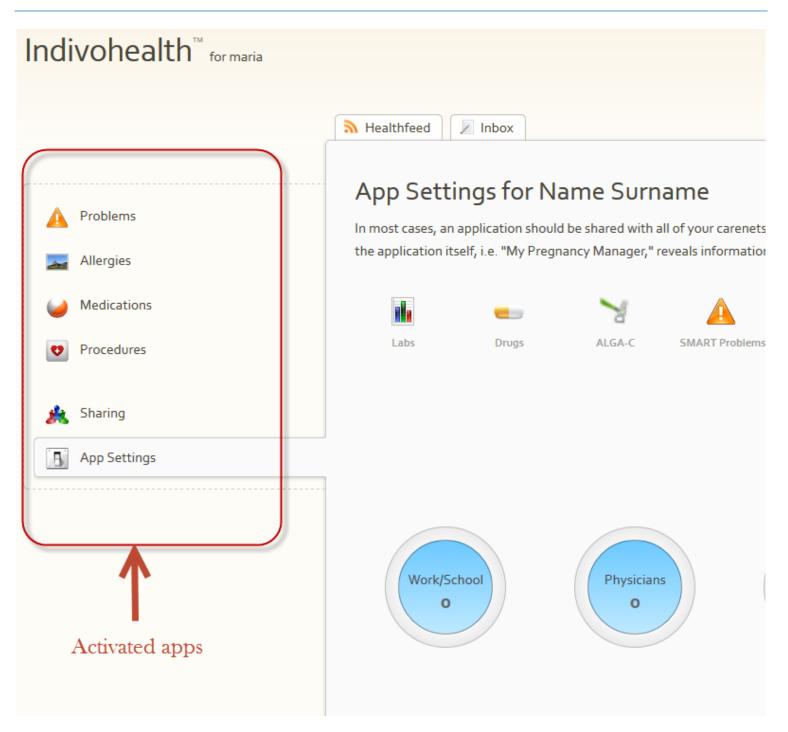
	Healthfeed I Inbox	Name Surname	+
	Inbox		
1	Displaying messages for: Name Surname		
1	no messages		

#### Apps

Indivo offers a number of different apps for the user. In order to use them they must first be activated. When the user logins, he can select from menu in the left "App settings". In app settings there are all the available apps and the user can activate them by clicking their check box. An example is shown in the picture below.



After the user enables the desired apps, apps became part of the menu in the left. An example is show in picture below.



### Problems app

As we can see in the picture below, user has selected problems app. In problems app contains the problems of the patient. Each patient can add a problem by selecting "add a problem".

Indivohealth <sup>™</sup> for maria		I CHANGE PASSWORD 🖇 LC
<ul> <li>Problems</li> <li>Allergies</li> <li>Medications</li> <li>Procedures</li> <li>Sharing</li> <li>App Settings</li> </ul>	▶ Healthfeed       ▶ Inbox         Problems List       [add a problem]         [deleted problems]	Name Surname

Each patient can add a problem by selecting "add a problem".

Indivohealth <sup>™</sup> for maria			CHANGE PASSWORD 🖇 LC
<ul> <li>Problems</li> <li>Allergies</li> <li>Medications</li> <li>Procedures</li> <li>Sharing</li> <li>App Settings</li> </ul>	Healthfeed Inbox Problems List [add a problem] [deleted problems]	Click add a problem	Name Surname

After this step a form will appear. In this form the user should add the necessary information of the problem. He can click add problem to confirm the new problem or cancel.

As we can see in picture below there is auto-complete with medical terms.

#### Add problem

PRO	BLEM pro	
6	Repair of coarctation of aorta (procedure) NSET	
C.	Attention to wounds and operation sites (procedure)	
RESOLU	TION Amputation of the foot (procedure)	
	Tympanostomy (procedure)	
DE	TAILS Orchiectomy (procedure)	
	lleostomy operation (procedure)	
	Keratoplasty (procedure)	
	Total pneumonectomy (procedure)	
	Laparoscopic Nissen fundoplication using abdominal approach (procedure)	
	Foley catheter long term use (procedure)	
	School problem (finding)	

New Problem	3
PROBLEM	Adenomatous polyp of cervix (disorder)
1. Complete Source ONSET	2014-06-11
information RESOLUTION	2014-06-18
DETAILS	Details of the problem
	Add New Problem 2. Click Add New Cancel

#### New problem will be appear in problems list :

ONSET	RESOLUTION	MODIFY/DELETE
2014-06-11T00:00:00Z	2014-06-18T00:00:00Z	edit delete
	1	problem
New problem		
	2014-06-11Too:00:00Z	2014-06-11T00:00:00Z 2014-06-18T00:00:00Z

For each problem user has the capability to edit, delete and select it to read more information.

#### Select problem

Problems List			
NAME	ONSET	RESOLUTION	MODIFY/DELETE
Stenosis of lumbosacral spine (disorder)	2014-06-03T00:00:00Z	2014-06-06T00:00:00Z	edit delete
Adenomatous polyp of cervix (disorder)	2014-06-11T00:00:00Z	2014-06-18T00:00:00Z	edit delete
[add a problem]		2 probler	ns
[deleted problems] Select a problem			

#### Selected problem information :

Adenomatous polyp	of cervix (disorder) [BACK]	
다. DATE OF ONSET	2014-06-11T00:00:00Z	Sharing and Audit Shared with only your guardians.
DATE RESOLVED	2014-06-18T00:00:00Z	[update]
COMMENTS	Details of the problem	Recently accessed by
Additional Information		

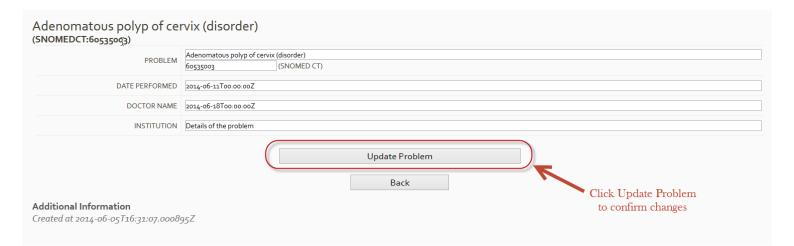
Created at 2014-06-05T16:31:07.000895Z

Back

#### Edit problem

NAME	ONSET	RESOLUTION	MODIFY/DELETE
Stenosis of lumbosacral spine (disorder)	2014-06-03T00:00:00Z	2014-06-06T00:00:00Z	edit delete
Adenomatous polyp of cervix (disorder)	2014-06-11T00:00:00Z	2014-06-18T00:00:00Z	edit delete
dd a problem]		Click edit 2 p problem	roblems

Change desired information and click update problem or cancel if you don't want to change the information.



User also can access the deleted problems and restore them by clicking deleted problems in problems app and by clicking restore in deleted problems list.

AME	ONSET	RESOLUTION	MODIFY/DELETE
enosis of lumbosacral spine (disorder)	2014-06-03T00:00:00Z	2014-06-06T00:00:00Z	edit delete
denomatous polyp of cervix (disorder)	2014-06-11T00:00:00Z	2014-06-18T00:00:00Z	edit delete
d a problem]		2 p.	roblems
eted problems] Click deleted			

#### Deleted problems list

Deleted Problems List			
NAME	ONSET	RESOLUTION	MODIFY/DELETE
Stenosis of lumbosacral spine (disorder)	2014-06-10T00:00:00Z	2014-06-14T00:00:00Z	restore
			1 problem
	Back		

#### Restore deleted problem :

AME	ONSET	RESOLUTION	MODIFY/DELETE
enosis of lumbosacral spine (disorder)	2014-06-10T00:00:00Z	2014-06-14T00:00:00Z	restore
	Back		Restore deleted problem

## Procedures app

As we can see in the picture below, user has selected procedures app. In procedures app contains the procedures of the patient. Each patient can add a procedure by selecting "add a procedure".

Indivohealth <sup>™</sup> for maria	
	Nealthfeed Inbox
	Procedures List
Procedures	[add a procedure]
Medications	[deleted procedures]
Allergies	
A Problems	
🍂 Sharing	
App Settings	

#### Add procedure

Each patient can add a procedure by selecting "add a procedure".

Indivohealth <sup>™</sup> for maria		3 CHANGE PASSWORD 5 LC
<ul> <li>Procedures</li> <li>Medications</li> <li>Allergies</li> <li>Problems</li> <li>Sharing</li> <li>App Settings</li> </ul>	Healthfeed Index Procedures List [add a procedure] Geleted procedures Click add a procedure	Name Surname

After this step a form will appear. In this form the user should add the necessary information of the procedure. He can click "add procedure" to confirm the new procedure or cancel.

As we can see in picture below there is auto-complete with medical terms.

Indivohealth <sup>™</sup> for maria	🗓 CHANGE PASSWORD 💈 LOGOU
🔊 Healthfeed 🛛 🖉 Inbox	Name Surname 4
Procedures Procedure	
Medications DATE PERFORMED	Repair of coartation of aorta (procedure) Attention to wounds and operation sites (procedure)
Allergies DOCTOR NAME	Amputation of the foot (procedure)
INSTITUTION	Tympanostomy (procedure)
LOCATION	
A Sharing COMMENTS	Keratoplasty (procedure)
App Settings	Total pneumonectomy (procedure)         Laparoscopic Nissen fundoplication using abdominal approach (procedure)         Foley catheter long term use (procedure)         Plastic operation on tendon (procedure)

New Procedur	re	
	PROCEDURE	Tympanostomy (procedure)
	DATE PERFORMED	2014-06-04
-	DOCTOR NAME	Doctor
	INSTITUTION	Institution
1. Complete information	LOCATION	Location
	COMMENTS	Comments
		Add New Procedure Back 2. Click Add New

#### New procedure will be appear in procedures list :

Procedures List				
NAME		DATE PERFORMED	INSTITUTION	MODIFY/DELETE
Tympanostomy (procedure)		2014-06-04T00:00:00Z	Institution	edit delete
			1 procedu	e
[add a procedure]				
[deleted procedures]	$\searrow$			

#### For each procedure user has the capability to edit, delete and select it to read more information.

#### Select procedure

Procedures List			
NAME	DATE PERFORMED	INSTITUTION	MODIFY/DELETE
Repair of coarctation of aorta (procedure)	2014-06-01T00:00:00Z	Intitution	edit delete
Tympanostomy (procedure)	2014-06-04T00:00:00Z	Institution	edit delete
[add a procedure]		2	procedures
[deleted procedures] Select a procedure			

#### Selected procedure information :

Tympanostomy (proc (SNOMEDCT:397862008)	edure)	
DATE PERFORMED	2014-06-04T00:00:00Z	
PROVIDER NAME	Doctor 🔓	
PROVIDER INSTITUTION	Institution	
LOCATION	Location	
COMMENTS	Comments (SNOMEDCT:None)	
Additional Information Created at 2014-06-06T09:38:28.261693	Z	

#### Edit procedure

Procedures List			
NAME	DATE PERFORMED	INSTITUTION	MODIFY/DELETE
Repair of coarctation of aorta (procedure)	2014-06-01T00:00:00Z	Intitution	edit delete
Tympanostomy (procedure)	2014-06-04T00:00:00Z	Institution	edit <sub>s</sub> delete
[add a procedure]		Click edit procedure	procedures
[deleted procedures]		procedure	

Change desired information and click update procedure or cancel if you don't want to change the information.

Repair of coarctation of (SNOMEDCT:274022008)	aorta (procedure)	
		Back
PROCEDU	Repair of coarctation of aorta (procedure) 274022008 (SNOMED CT)	
DATE PERFORME	D 2014-06-01T00:00:00Z	
DOCTOR NAM	IE Doctor	
1. Change	N Intitution	
information LOCATIC	N Locations	
COMMEN	S Comments None (SNOMED CT)	
	Update Procedure Back 2. Click Update Proce	edure
Additional Information Created at 2014-06-06T09:39:19.60		

User also can access the deleted procedures and restore them by clicking "deleted procedures" in procedures app and by clicking restore in deleted procedures list.

Procedures List	DATE PERFORMED	INSTITUTION	MODIFY/DELETE
Tympanostomy (procedure)	2014-06-04T00:00:00Z	Institurion	edit delete
[add a procedure] [deleted procedures]		1 procedur	e

#### Deleted procedures list

Procedures List			
NAME	DATE PERFORMED	INSTITUTION	MODIFY/DELETE
Repair of coarctation of aorta (procedure)	2014-06-01T00:00:00Z	Intitution	restore
			1 procedure
	Back		

#### Restore deleted procedure :

AME	DATE PERFORMED	INSTITUTION	MODIFY/DELETE
epair of coarctation of aorta (procedure)	2014-06-01T00:00Z	Intitution	restore
	Back		1 procedure
			Click restore

#### Allergies app

As we can see in the picture below, user has selected allergies app. In problems app contains the allergies of the patient. Each patient can add an allergy by selecting "add a allergy".

Indivohealth <sup>™</sup> for maria		S CHANGE PASSWORD 🖇 LOGOUT
Procedures                   Medications                 Allergies                 Problems                 App Settings	Realthfreed Inbox Allergies List [add an allergy] [deleted allergies]	Name Surmarne +

#### Each patient can add an allergy by selecting "add an allergy.

Indivohealth <sup>™</sup> for maria		CHANGE PASSWORD 5 LOGOUT
<ul> <li>Procedures</li> <li>Medications</li> <li>Allergies</li> <li>Problems</li> <li>Sharing</li> <li>App Settings</li> </ul>	Nealthfeed Intox	Name Surname +

After this step a form will appear. In this form the user should add the necessary information of the allergy. He can click "add allergy " to confirm the new allergy or cancel.

As we can see in picture below there is auto-complete with medical terms.

#### Add allergy

ALLERGY	allerg
	Allergic granulomatosis angiitis (disorder)
ALLERGEN TYPE	Allergy to peanuts (disorder)
DRUG CLASS ALLERGEN	Extrinsic allergic alveolitis (disorder)
SEVERITY	Allergic fungal sinusitis (disorder)
SLVERITI	Chronic allergic conjunctivitis (disorder)
	History of - drug allergy (situation)
	Family history: Allergy (situation)
	Hyposensitization to allergens (procedure)
	History of - food allergy (situation)
	Allergic urticaria (disorder)
	Seasonal allergic rhinitis (disorder)

New Allergy	
ALLERGY	Allergy to peanuts (disorder)
ALLERGEN TYPE	Allergen
DRUG CLASS ALLERGEN	Drug class allergen
SEVERITY	Severe
1. Add information	Add New Allergy       Cancel       2. Click Add New Allergy

#### New allergy will be appear in allergies list :

Allergies List			
ALLERGIC REACTION	SEVERITY TITLE	MODIFY/DELETE	
Allergy to peanuts (disorder)	Severe	edit delete	
		1 a	llerg
[add an allergy]			
[deleted allergies]			

For each allergy user has the capability to edit, delete and select it to read more information.

#### Select allergy

Allergies List			
ALLERGIC REACTION	SEVERITY TITLE	MODIFY/DELETE	
Allergic granulomatosis angiitis (disorder)	Not severe	edit delete	
Allergy to peanuts (disorder)	Severe	edit delete	
[add an allergy] Select an allergy		2 a	allergies
[deleted allergies]			

#### Selected allergy information :

Allergic granulomato	sis angiitis (disorder) 82275008			
ALLERGEN TYPE	Allergen			Sharing and Audit Shared with only your guardians.
DRUG CLASS ALLERGEN	Drug class allergen			[update]
SEVERITY	Not severe			Recently accessed by
Additional Information Created at 2014-06-06710:13:48.81965	Z	Back		

#### Edit allergy

Allergies List			
ALLERGIC REACTION	SEVERITY TITLE	MODIFY/DELETE	
Allergic granulomatosis angiitis (disorder)	Not severe	edit 🔓 delete	
Allergy to peanuts (disorder)	Severe	edit delete	
	Click edit		2 allergies
[add an allergy]			
[deleted allergies]			

Change desired information and click update allergy or cancel if you don't want to change the information.

Allergic granulomatosis aı (SNOMEDCT:82275008)	ngiitis (disorder)
	Back
ALLERGY	Allergic granulomatosis angiitis (disorder) 82275008
ALLERGEN TYPE	Allergen None
DRUG CLASS ALLERGEN	Drug class allergen None
1. Change information SEVERITY	Not severe None
	Cancel 2.Click Update Allergy
Additional Information Created at 2014-06-06710:13:48.819651Z	

User also can access the deleted allergies and restore them by clicking "deleted allergies" in problems app and by clicking restore in deleted allergy list.

LLERGIC REACTION	SEVERITY TITLE	MODIFY/DELETE		
lergic granulomatosis angiitis (disorder)	Not severe	edit	delete	
lergy to peanuts (disorder)	Severe	edit	delete	
an allergy]				2 allerg

#### Deleted allergies list

SEVERITY TITLE	RESTORE
Severe	restore
Back	1 Deleted allerg

#### Restore deleted allergy:

LLERGIC REACTION	SEVERITY TITLE	RESTORE
llergy to peanuts (disorder)	Severe	restore
	Back	1 Deleted

# **Medications app**

As we can see in the picture below, user has selected medications app. Medications app contains the medications the patient receive or had received. Each patient can add a medication by selecting "add a medication".

livohealth <sup>™</sup> for maria							CHANGE PASSWORD \$ L
	Healthfeed Inbox						Name Surname
Procedures	NAME QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	OPTIONS
Medications	fadd a wedienticel	o mer	dications				
Allergies	[add a medication] [deleted medications]						
Problems							
Sharing							
App Settings							

Each patient can add a medication by selecting "add a medication".

Ind	ivohealth <sup>™</sup> for maria								3 CHANGE PASSWORD 🖇 L
		Medicati							Name Surname
V	Procedures	NAME	QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	OPTIONS
_	Medications Allergies	[add a medicatio		o me	dications				
Δ	Problems			Click add a	medication				
	Sharing App Settings								

After this step a form will appear. In this form the user should add the necessary information of the medication. He can click "add medication" to confirm the new medication or cancel.

As we can see in picture below there is auto-complete with medical terms.

# Add medication

MEDICATION	Me	
END DATE OF MEDICATION	Hypereosinophilic syndrome/chronic eosinophilic leukemia (morphologic abnormality) Fluid volume deficit (finding)	
FREQUENCY VALUE	Malignant melanoma, metastatic (morphologic abnormality)	
FREQUENCT UNIT	Sarcoma, metastatic (morphologic abnormality) Type II diabetes mellitus - poor control (disorder)	
INSTRUCTIONS	Type I diabetes mellitus - poor control (disorder)	
PROVENANCE TITLE	Unstable diabetes mellitus (disorder)	
DATE	Prerenal uremia syndrome (disorder) Unstable diabetes mellitus (disorder) Closed fracture of metacarpal bone (disorder)	
DISPENSE DAYS SUPPLY	Fetus OR newborn affected by premature rupture of membranes (disorder)	
START DATE OF MEDICATION	Elevated erythrocyte sedimentation rate (finding)	
	Add extra information Hide extra information	
	Add New Medication	
	Back	

### New Medication

MEDICATION	Medication	
END DATE OF MEDICATION	2014-06-03	
FREQUENCY VALUE	20	
FREQUENCT UNIT	d	
INSTRUCTIONS	Instructions	
PROVENANCE TITLE	Prescription V	
DATE	2014-06-02	
DISPENSE DAYS SUPPLY	15	
START DATE OF MEDICATION	2014-06-10	
1. Complete fields		
		Add extra information Hide extra information
	Add New Medication	<ul> <li>Click Add New Medication</li> </ul>

It is possible to add more specific information for a medication by clicking "Add extra information", which will show some extra fields as we can see in picture above:

QUANTITY VALUE	Extra fields of medication	Click to show extra fields	Add extra information Hide extra information
QUANTITY UNIT			
РВМ			
PHARMACY ID			
PHARMACY ORGANIZATION			
COUNTRY OF PHARMACY			
CITY OF PHARMACY			
POSTALCODE OF PHARMACY			
STREET OF PHARMACY			
PROVIDER DEA NUMBER			
PROVIDER NPI NUMBER			
PROVIDER EMAIL			
PROVIDER NAME			
PROVIDED FAMILY MAN	Г		

# New medication will be appear in medications list :

Medications	Medications List										
NAME	QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	OPTIONS				
Medication	NoneNone	zoNone	Instructions	2014-06-10	2014-06-03	2014-06-02T00:00:00Z	edit delete				
[add a medication] [deleted medications]		1 medication	New medi	cation							

For each medication user has the capability to edit, delete and select it to read more information.

# Select medication

ME	QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	OPTIONS
pirudin	NoneNone	zoNone	Instructions	2014-06-09	2014-06-11	2014-06-09T00:00:00Z	edit delete
edication	NoneNone	20None	Instructions	2014-06-10	2014-06-03	2014-06-02T00:00:00Z	edit delete
		2 medicati	ons				
a medication]		Select medication					

# Selected medication information :

Medication >	
END DATE	2014-06-03
FREQUENCY VALUE	20
FREQUENCY UNIT	None
INSTRUCTIONS	Instructions
PROVENANCE TITLE	prescription
QUANTITY VALUE	None
QUANTITY UNIT	None
START DATE	2014-06-10
FILL DATE	
END DATE	2014-06-03

Back

# Edit medication

ME	QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	OPTIONS
epirudin	NoneNone	zoNone	Instructions	2014-06-09	2014-06-11	2014-06-09T00:00:00Z	edit delete
Medication	NoneNone	zoNone	Instructions	2014-06-10	2014-06-03	2014-06-02T00:00:00Z	edit delete
ld a medication] eleted medication	دا	2 medicati	ns				Click edit

Change desired information and click "update medication" or cancel if you don't want to change the information.

MEDICATION	Medication None
END DATE OF MEDICATION	2014-06-03
FREQUENCY VALUE	20
FREQUENCT UNIT	None
INSTRUCTIONS	Instructions
PROVENANCE TITLE	Prescription v
DATE	
DISPENSE DAYS SUPPLY	
START DATE OF MEDICATION	
2.Click update	Add extra information Hide extra information Update Medication

User also can access the deleted medications and restore them by clicking "deleted medications" in medications app and by clicking restore in deleted medications list.

ME	QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	OPTION5
edication	NoneNone	20None	Instructions	2014-06-10	2014-06-03	2014-06-02T00:00:00Z	edit delete
		1 medical	ion				
a medication]							
ted medicatio		Click deleted					
		medications					

# Deleted medications list

Deleted N	ledications List	:					
NAME	QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	OPTION5
Lepirudin	NoneNone	zoNone	Instructions	2014-06-09	2014-06-11	2014-06-09T00:00:00Z	restore
		1 medicatio	n				
				Back			

# Restore deleted medication:

Deleted N	ledications List	:					
NAME	QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	<b>OPTIONS</b>
Lepirudin	NoneNone	20None	Instructions	2014-06-09	2014-06-11	2014-06-09T00:00:00Z	restore 🔓
		1 medicatio	n	Back			1
							Click restore

#### Interacting medications

Medications app provides the ability to check if medications interact with each other. Based on a web service checking a database containing drugs, each time the patient adds a medication system checks whether drug interactions occur among medications. Drug interactions are provided to the patient with an alert window and also medications that interact are highlighted with red color. For example:

In picture below medications are not interacting with each other.

AME	QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	OPTIONS
reprostinil	NoneNone	1None	None	2015-01-10	2015-01-20	2015-01-12T00:00:00Z	edit delete
ledication 1	NoneNone	1None	None	2014-11-04	2014-11-13	2014-10-28T00:00:00Z	edit delete
hantix Continuing Months Of Therapy Pack	1{tablet}	1None	1 daily	2014-10-20	2014-10-25	2014-10-28T00:00:00Z	edit delete
imvastatin 40 MG Oral Tablet	1{tablet}	ı/d	1 qhs	2007-12-07	2010-04-09	2008-09-08T00:00:00Z	edit delete
		4 medications					

A new drug is inserted that interacts with drug "Treprostinil". System informs patient about the interaction by providing the names of the drugs that interact and their interaction as we can see in picture below.

AME		QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	OPTIONS	
epirudin	Attention alert							×	delete
				There are interactions	between:				
eprostinil				Lepirudin					delete
ledication 1				Treprostinil					delete
hantix Continuing M				Details:					delete
mvastatin 40 MG Or		The prosta		nil, increases the risk of bleed or for increased bleeding dur		he anticoagulant, Lepiruo	din		delete
a medication]								ОК	
								//	

Finally, in medications list drugs that interact are highlighted with color red in order to help the patient locate the drugs. An example is shown in picture below.

### **Medications** List

NAME	QUANTITY	FREQUENCY	INSTRUCTIONS	STARTED ON	STOPED ON	LAST FILLED	OPTION5
Lepirudin	NoneNone	1None	None	2015-01-08	2015-01-12	2015-01-06T00:00:00Z	edit delete
Treprostinil	NoneNone	1None	None	2015-01-10	2015-01-20	2015-01-12T00:00:00Z	edit delete
Medication 1	NoneNone	1None	None	2014-11-04	2014-11-13	2014-10-28T00:00:00Z	edit delete
Chantix Continuing Months Of Therapy Pack	1{tablet}	1None	1 daily	2014-10-20	2014-10-25	2014-10-28T00:00:00Z	edit delete
Simvastatin 40 MG Oral Tablet	1{tablet}	ı/d	1 qhs	2007-12-07	2010-04-09	2008-09-08T00:00:00Z	edit delete

[add a medication]

[deleted medications]

# Labs app

As we can see in the picture below, user has selected labs app. Labs reports of labs tests of the patient. Each patient can add a lab by selecting "add a lab".

divohealth <sup>™</sup> for maria						CHANGE PASSWORD 5 LO
	Healthfeed Inbox					Name Surname
Procedures	Labs Report No Date Measured + Lab Status	Results - With Status All - Laboratory Name	Lab Test Name	Value	Min	Max
Medications	[add lab] [deleted labs]					
Problems						
Sharing						
App Settings						

Each patient can add a lab by selecting "add lab".

Indivohealth <sup>™</sup> for maria						CHANGE PASSWORD
	Healthfeed Inbox	No Results - With Status All -				Name Surname +
<ul> <li>Procedures</li> <li>Medications</li> <li>Allergies</li> </ul>	Date Measured ↓ Lab Status	Laboratory Name	Lab Test Name	Value	Min	Мах
Problems     Labs     Sharing		Click add lab				
App Settings						

After this step a form will appear. In this form the user should add the necessary information of the lab. He can click "add lab" to confirm the new lab or cancel.

# Add lab

New Lab	
ABNORMAL INTERPRETATION	Normal v
ACCESSION NUMBER	
TEST NAME	
STATUS	Correction v
NOTES	j.
COLLECTED AT	
QUANTITATIVE RESULT NORMAL RANGE MAX VALUE	
QUANTITATIVE RESULT NORMAL RANGE MAX UNIT	Complete information
QUANTITATIVE RESULT NORMAL RANGE MIN VALUE	
QUANTITATIVE RESULT NORMAL RANGE	
QUANTITATIVE RESULT VALUE	
QUANTITATIVE RESULT UNIT	
Click Add New Lab	Add New Lab Back Back Back Back Back Back Back Back

It is possible to add more specific information for a lab by clicking "Add extra information", which will show some extra fields as we can see in picture above:

# User's manual

		mation
QUANTITATIVE RESULT NON CRITICAL RANGE MAX VALUE		
QUANTITATIVE RESULT NON CRITICAL RANGE MAX UNIT		
QUANTITATIVE RESULT NON CRITICAL RANGE MIN VALUE		
QUANTITATIVE RESULT NON CRITICAL RANGE MIN UNIT		
COLLECTED BY ORGANIZATION		
COUNTRY OF ORGANIZATION		
CITY OF ORGANIZATION		
POSTALCODE OF ORGANIZATION		
REGION OF ORGANIZATION		
STREET ADDRESS OF ORGANIZATION		
COLLECTED BY (DOCTOR'S FAMILY NAME)		
COLLECTED BY (DOCTOR'S NAME)	Click if you want to hide extra fields	
COLLECTED BY ROLE		
Click Add New Lab	Add New Lab	mation

New lab will be appear in medications list :

Labs Re	eport	Showing Results 1-1 - With Status All -	JUN 06 2	2014				
Date Measured 🕇	Lab Status	Laboratory Name	Lab Test Name	Value	Min	Max		
02 Jun 2014	Correction	Not Supplied	Test name	8 t	6 t	14 t	[Edit]	[Delete]
[add lab] [deleted labs]		New lab	)					

For each lab user has the capability to select, edit and delete lab, also select which labs to show based on their status and how many results to show per page. And finally to sort labs list based on date, status, laboratory name etc.

Showing Results 1-1 -		JUN 06 20	14					
	Correction		_					
Laboratory	Final	Lab Test Name	Value	Min	Max			
None	Preliminary	Test name	8 t	6 t	14 t	li i	[Edit]	[Delete]
	Laboratory	All Correction Laboratory Final	All JUN 06 20 Correction Laboratory Final Lab Test Name	All JUN 06 2014 Correction Laboratory Final Lab Test Name Value	All JUN 06 2014 Correction Final Lab Test Name Value Min	All JUN 06 2014 Correction Laboratory Final Lab Test Name Value Min Max	All JUN 06 2014 Correction Laboratory Final Lab Test Name Value Min Max	All JUN 06 2014 Correction Laboratory Final Lab Test Name Value Min Max

# Select lab

JUN 02 2014			JUN	12 2014				
Date Measured 🕇	Lab Status	Laboratory Name	Lab Test Name	Value	Min	Max	Modify	Delete
02 Jun 2014	Correction	Not Supplied	test	1 None	1 None	2 None	[Edit]	[Delete]
add lab] deleted labs]				ect lab				

# Selected medication information :

test				C1 1 1 4 15
COLLECTED AT:	2014-06-02T00:00:00Z			Sharing and Audit Shared with only your guardians.
STATUS TITLE:	correction			[update]
QUANTITATIVE RESULT VALUE:	1			Recently accessed by
Quantitative result unit:	None			
Quantitative result normal range minimum value:	1		Selected lab	
Quantitative result normal range minimum unit	None		information	
Quantitative result normal range maximum value:	2			
Quantitative result normal range maximum unit:	None			
Additional Information Greated at 2014-06-12T09:20:22.075	33Z Ba	ck	k∂	

# Edit lab

JUN 02 2014			JUN 06 20	014			
Date Measured 🕹	Lab Status	Laboratory Name	Lab Test Name	Value	Min	Max	
02 Jun 2014	Correction	None	Test name	8 t	6 t	14 t	[Edit] [Delete]
[add lab]							
deleted labs]							7

Change desired information and click "update lab" or cancel if you don't want to change the information.

Test name (SNOMEDCT:0000)	BACK
ABNORMAL INTERPRETATION	Normal ×
ACCESSION NUMBER	
TEST NAME	Test name 0000
STATUS	correction v
NOTES	
COLLECTED AT	2014-06-02T00:00.00Z
QUANTITATIVE RESULT NORMAL RANGE MAX VALUE	14 Update information
QUANTITATIVE RESULT NORMAL RANGE MAX UNIT	t
QUANTITATIVE RESULT NORMAL RANGE MIN VALUE	6
QUANTITATIVE RESULT NORMAL RANGE	t
QUANTITATIVE RESULT VALUE	8
QUANTITATIVE RESULT UNIT	t
Click Update Lab	Back

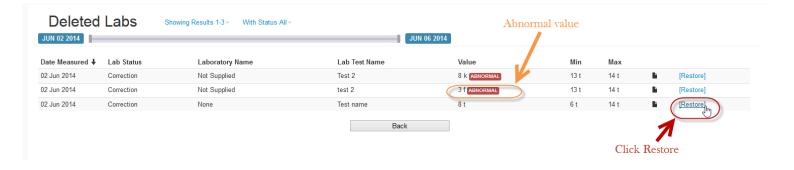
User also can access the deleted labs and restore them by clicking "deleted labs" in labs app and by clicking restore in deleted labs list.

Labs Re	port Showin	g Results 1-1 - With Status All -	JUN 06 2014						
Date Measured 🕇	Lab Status	Laboratory Name	Lab Test Name	Value	Min	Max			
02 Jun 2014	Correction	None	Test name	8 t	6 t	14 t	Ŀ	[Edit]	[Delete]
[add lab]	←	Click deleted labs							

# Deleted labs list

JUN 02 2014			JUN	06 2014				
Date Measured 🕇	Lab Status	Laboratory Name	Lab Test Name	Value	Min	Мах		
02 Jun 2014	Correction	Not Supplied	Test 2	8 k ABNORMAL	13 t	14 t	Ŀ	[Restore]
02 Jun 2014	Correction	Not Supplied	test 2	3 f ABNORMAL	13 t	14 t	Ľ.	[Restore]
02 Jun 2014	Correction	None	Test name	8 t	6 t	14 t	Ŀ	[Restore]

# Restore deleted lab:



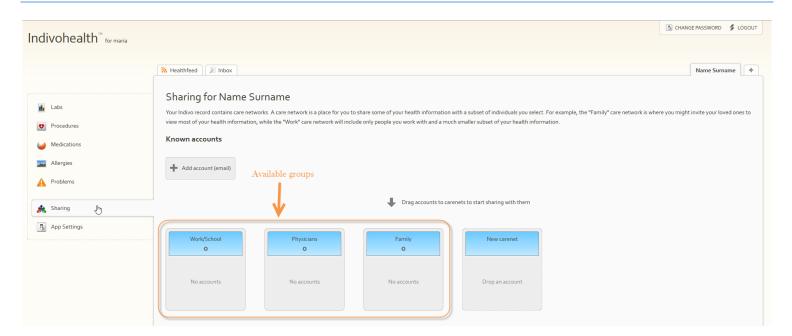
As we can see in above picture if a value of a lab report is abnormal (based on the maximum and minimum values added when creating lab) an "abnormal" message appears. The same applies in labs list.

# Share information

A user can share some of his apps or all his apps with other users or groups (called carenets). There are three default groups (carenets) called : Work/Schooll, Physicians and Family. In each of these groups user can add as many users as he desires and also the apps he wants. User can also create new groups except the default.

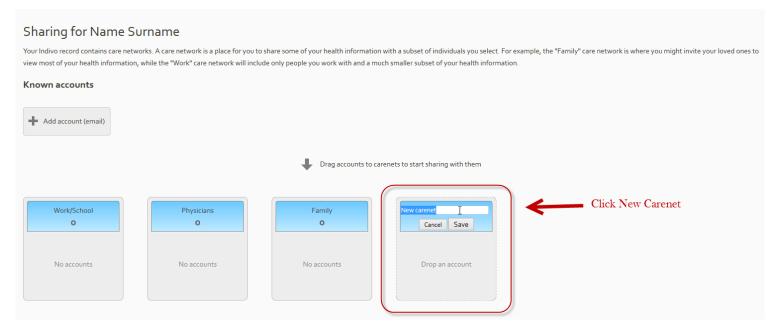
As we can see in picture below a user should select sharing from menu in order to see the available groups.

# User's manual



# Add carenet

If a user wants to create a new group (carenet), clicks "New carenet" and adds a name for the group.



In order to share his documents and apps with other users, user should add accounts by clicking "Add account" and adding an email of an existing user. An example is shown in picture below.

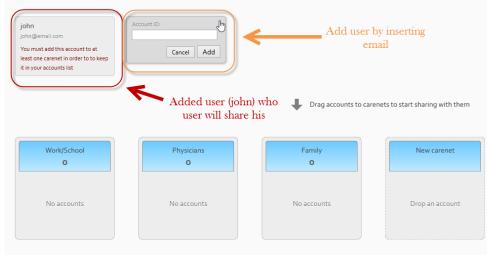
Next step is to drag new user into the groups as we can see in picture above.

# Add account to share information

#### Sharing for Name Surname

Your Indivo record contains care networks. A care network is a place for you to share some of your health information with a subset of individuals you select. For example, the "Family" care network is where you might invite your loved ones to view most of your health information, while the "Work" care network will include only people you work with and a much smaller subset of your health information.

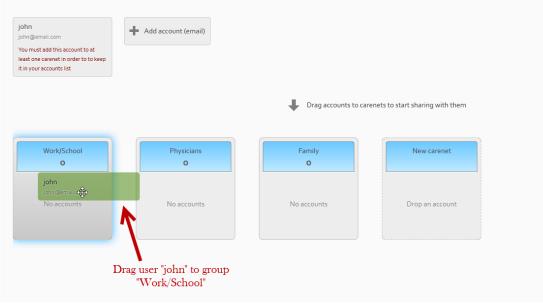
#### Known accounts



## Sharing for Name Surname

Your Indivo record contains care networks. A care network is a place for you to share some of your health information with a subset of individuals you select. For example, the "Family" care network is where you might invite your loved ones to view most of your health information, while the "Work" care network will include only people you work with and a much smaller subset of your health information.

#### Known accounts



## Sharing for Name Surname

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#### Known accounts

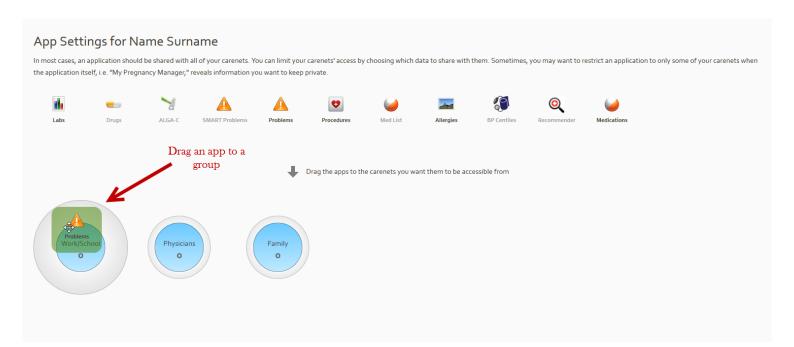


# Share apps

After this step access have been granted to user "john". Next step is to add which apps the "john" can access. In order to do that user must select "app settings" from menu :

Indivohealth <sup>™</sup> for maria												🖪 CHANGE PASSWORD 💈 LOGOUT
	healthfeed	Inbox										Name Surname +
	App Setti	ings for N	ame Surn	ame								
Labs				all of your carenets. Y eveals information y			choosing which d	lata to share with	them. Sometimes	, you may want to r	estrict an applicatio	on to only some of your carenets when
Wedications	<b>ile</b>	-	1	A	A	¢	6	2		Q	<i>i</i>	
- Allergies	Labs	Drugs	ALGA-C	SMART Problems	Problems	Procedures	Med List	Allergies	BP Centiles	Recommender	Medications	
A Problems												
🍂 Sharing					ŧ	Drag the apps to th	e carenets you wa	ant them to be acc	essible from			
App Settings												
	Work/So	thool	Physician O	5	Family O							

In this page user can drag apps to groups. In example below "problems" app will be dragged in group "Work/School" (in the group we added user "john").



# App Settings for Name Surname

In most cases, an application should be shared with all of your carenets. You can limit your carenets' access by choosing which data to share with them. Sometimes, you may want to restrict an application to only some of your carenets when the application itself, i.e. "My Pregnancy Manager," reveals information you want to keep private.



As we can see in above image, each app that have been added in group is shown inside the circle of the group and also there is the number three in our example indicating that there are three apps in this sharing group.

# **Share documents**

Final step is to share with the external user (john in our example) the documents the user wants. John in order to see documents from these apps our user should first share each document separately with the group. User can share apps with any user he wants but he has the advantage not to share every document of these apps with the external users. For example from "Problems" app we want to share only one document. Step will be shown in next pictures.



Problems List			
NAME	ONSET	RESOLUTION	MODIFY/DELETE
Stenosis of lumbosacral spine (disorder)	2014-06-03T00:00:00Z	2014-06-06T00:00:00Z	edit delete
Adenomatous polyp of cervix (disorder)	2014-06-11T00:00:00Z	2014-06-18T00:00:00Z	edit delete
[add a problem] [deleted problems]	Select problem to be shared	2	problems

Select the problem to be shared and in problem's information page click on update link.

Stenosis of lumbosad	ral spine (disorder) [BACK]		Sharing and Audit	
DATE OF ONSET	2014-06-03T00:00:00Z			Shared with only your guardians.
DATE RESOLVED	2014-06-06T00:00:00Z		7	[update]
COMMENTS	deta		Select update	Recently accessed by
Additional Information Created at 2014-06-05T16:37:06.283335	Z	Back		

After clicking update a form will appear with the available groups. Select in which groups the document should be shared. And click "Update".

#### Stenosis of lumbosacral spine (disorder) [BACK] Sharing and Audit 1. Select in which groups Share with: Work/School DATE OF ONSET 2014-06-03T00:00:00Z to be shared Physicians DATE RESOLVED 2014-06-06T00:00:00Z Family COMMENTS Update or [cancel] deta **Additional Information** Created at 2014-06-05T16:37:06.283335Z Back 2. Click update

If we login as user john, that we have granted access in group work and granted access to document "Stenosis of lumbosacral spine(disorder)".

	You were logged out
Username:	john
Password:	•••••
	Forgot your password?
	🔓 Login
	No account? Register here

We can see that there is an extra tab in the right with the name and surname of the previous user and in parenthesis the word "carenet", which means that this is a user who shares information with john.

Indivohealth <sup>™</sup> for john		[]] CHANGE PASSWORD 💈 LOGOUT
	Nealthfeed	Name Surname (carenet) john smith
Sharing     App Settings	no notifications	User sharing information

If we select tab of user we can see the apps that have been shared with john.

# User's manual

Indivohealth <sup>™</sup> for john		5 CHANGE PAS	SWORD 🍃 LOGOUI
Problems     Procedures     Medications	Healthfeed Index Not yet been stored Share apps with john	Name Surname (carenet)	john smith +

If we select "Problems" app we will see only the one problem that has been shared, not all the problems available in this app.

Indivohealth <sup>™</sup> for john				☐ CHANGE PASSWORD ≶ LOGOUT
	Realthfeed Inbox			Name Surname (carenet) john smith +
A Problems	NAME	ONSET	RESOLUTION	MODIFY/DELETE
Procedures	Stenosis of lumbosacral spine (disorder)	2014-06-03T00:00:00Z	2014-06-06T00:00:00Z	edit delete
Wedications	Shared problem only		1	. problem

Final if we select each of the other apps, in which we haven't shared any documents we will see that the list is blank as we can see in picture below.

# User's manual

Indivohealth <sup>™</sup> for john		CHANGE PAS	SWORD 💈 LOGOUT
	Na Healthfeed	ame Surname (carenet)	john smith 🕂
Problems  Procedures  Medications	Procedures List (Shared)		

# Stop sharing documents

Also if a user wants to stop sharing a document he can click "update" link in document and deselect group that was sharing until now this information. For example:

Stenosis of lumbosad	ral spine (disorder) [BACK]			
DATE OF ONSET	2014-06-03T00:00:00Z		Deselect Work/School	Sharing and Audit Share with:
DATE RESOLVED	2014-06-06T00:00:00Z			<ul> <li>Physicians</li> <li>Family</li> </ul>
COMMENTS	deta			Update or [cancel]
Additional Information Created at 2014-06-05/16:37:06.283335	Z	Back		

After this step if user "john" navigates to "Problems" app of our user he will see a blank list as we can see in image below:



# **Calendar – Timeline**

Home page of the patient provides a calendar and a timeline containing all medications, procedures and problems of the patient. Based on inserted data of the patient system retrieves from the database the titles and dates of each category and posts it both in calendar and timeline view. An example of month October is provided in picture below. As we can see medications are identified by color orange, problems by color pink and procedures by color green. Same colors are used in timeline view in order to make it easier for the patient.

እ Healthfeed 🖉 Inbo						John 5. Smith	Mary +
This is your current persond	information						
Born <b>9/8/1965</b> (49 years o	1)	Preferred language: EN					
william.robinson@examp h: 800-870-3011 c: 800-979-6786 Calendar Tin	e.com	23 Church Rd Bixby , OK 74008 USA					
						<ul> <li>Medications</li> <li>Problems</li> <li>Procedures</li> </ul>	
Day Week M	nth		October 2014			Today	►
Monday	29 Tuesday	30 Wednesday	Thursday 02	Friday 03	Saturday 04	Sunday	05 ^
	29	50 <b>U</b>	Asthma	Chantix Continuing Months Of Thera			
				Chantix Continuing Month's Of Thera	oy Fack		
	06	07 08	3 09	10	11		12
Asthma Chantix Continuing Months	f Therapy Pack						
Asthma	13	14 15	5 16	17	18		19
Chantix Continuing Months	f Therapy Pack						
	20	21 • 08:00 Amputation of the foot (proced	2 23	24	25		26
	20	21 • 08:00 Amputation of the foot (proced	2 23	24	25		26

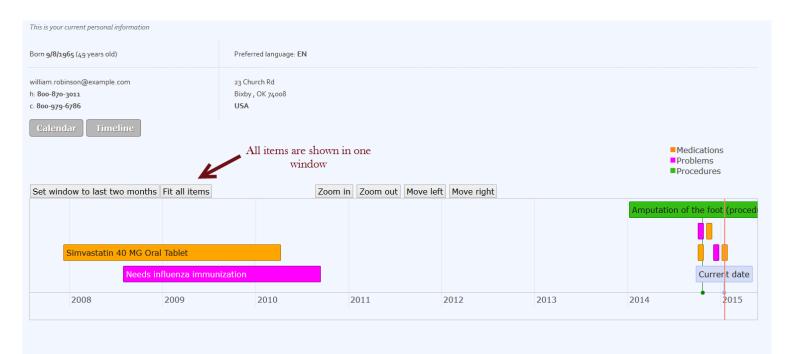
Patient can also check information of a specific category by clicking them. Example in picture below

						Procedures
Day Week Month			October 2014			Today 🖌 🕨
Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
29		01	02	03	04	05
	00:00	0 - 00:00 Chantix Continuing Months Of Th	Asthma herapy Pack	Selected		
		Description Chantix Continuing Months	Of Therapy Pack	medication		
06					11	12
Asthma Chantix Continuing Months Of Ther		Subject Medications	06:00 3 October 2014 - 06:00	18 October 2014		
Asthma Chantix Continuing Months Of There		Cancel			18	19
20	21	• 08:00 Amputation of the foot (proces	23	24	25	26

Timeline view provides same colors for each category as calendar, an identifier for current date, zoom in and out and the ability to move among dates.

This is your current personal information					
Born <b>9/8/1965</b> (49 years old)	Preferred language: EN				
william.robinson@example.com h: 8 <b>00-870-3011</b> c: 8 <b>00-979-6786</b>	23 Church Rd Bixby , OK 74008 <b>USA</b>				
Calendar Timeline					
					<ul> <li>Medications</li> <li>Problems</li> <li>Procedures</li> </ul>
Set window to last two months Fit all items		Zoom in Zoom out	Move left	Move right	
Asthma			L		
Chantix Continuing Mon					Treprostinil
Amputation of the foot (proce	dure) Medication 1			School problem (fir	Current da
Oct	Nov			Dec	Jan
2014					2015

Finally, as shown in picture below patient can select to fit all medications, procedures and problems in one window by selecting button "fit all items" and to select last two months of data.



# Example of selecting last two months of data is shown in picture below:

This is your current personal information									
Born <b>9/8/1965</b> (49 years old)	Preferred language: EN								
william.robinson@example.com h: 800-870-3011 c: 800-979-6786	23 Church Rd Bixby , OK 74008 <b>USA</b>								
	ow to last two ionths							<ul> <li>Medications</li> <li>Problems</li> <li>Procedures</li> </ul>	
Set window to last two months Fit all iter	IS	Zoom in Zoom out	Move left Mo	ove right					
								Treprostinil	
Medication 1		School problem	(finding)						Currer
1 6 11 16	21 26	1 6	11	16	21	26	311	6	11
November 2014		December 2014					January	2015	

# **Personal Medical Information recommender**

# Recommended links

Healthfeed page of each patient provides five links that patient may be interested in. These are the top five links based on patient's information and patient's selection of links in semantic search. Picture below shows an example of recommended links for our sample patient.

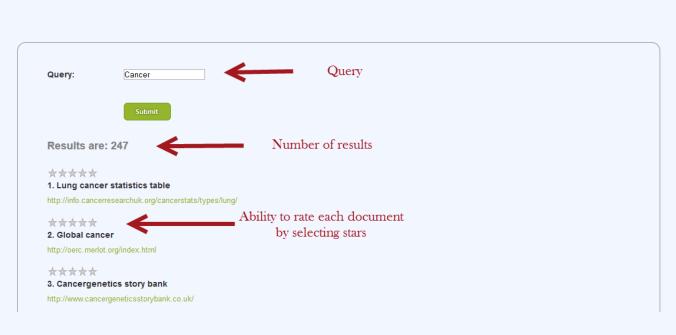
healthfeed Inbox	John S. Smith	Mary	+
Healthfeed			
You might be interested in the following links			
1. What is breast screening http://www.cancerscreening.nhs.uk/breastscreen/about-breast-screening.html			
2. Database for DNA methylation and environmental epigenetic effects http://www.methdb.de/			
3. European Association of Nuclear Medicine https://www.eanm.org/			
4. Generic geovis software http://www.geovista.psu.edu/software/			
5. Metasearch engine returning results from multiple existing search engines http://delab.csd.auth.gr/~lakritid/index.php?lan=1&s=2			

### Semantic search – Recommender app

In recommender app patient can add a query and get personalized results. These results are based on patient's record information, also on links that patient had previously selected and on rankings of links of previous searches.

Submit		
	Leuraca	
	Submit	Guraca

Patient can add a query and based on the query and previous selections of the patient a list of links is returned as result.



# Personal Medical Information Recommender

As shown in picture above after submitting a query patient can rank the results by selecting number of stars and can also navigate to the document by clicking the corresponding link.

# Disclaimer

# Indivo X Personally Controlled Health Record Privacy Statement

# Introduction

The Indivo-X platform is an online system that offers users the opportunity to record, gather, edit, add to, store and share their personal health information. With the Indivo-X tools, users can control their own personal health record, including how to share their health information with third persons they choose such as their health care provider, family members or friends. More information on all the features of the Indivo-X and the service it renders can be found in the user's manual.<sup>1</sup> This privacy statement will inform you about the processing of your personal data within the Indivo-X system and the security measures that have been taken to protect your privacy. In addition to this privacy statement, you can also find special education tools<sup>2</sup> that inform you about the sensitive nature of health data and important points to consider carefully before sharing such data.

# How your data will be processed

Your personal information collected through the service will be processed only to the extent that it is necessary to provide the service, and as described in this privacy statement. Your data will not be used or disclosed except as described in this privacy statement.

The location of data processing is at FORTH premises, N. Plastira 100, Heraklion, Crete, Greece.

# Collection of your personal information and control

Creating an Indivo-X account is required before using the platform. To create an account, a first time user will be required to provider personal information such as your name, surname, date of birth, gender and e-mail address. Your e-mail address will be used only for the verification of your account, notification in case of change to this privacy statement and for generating a new password in case you forget the one you currently have. If you lose your account credentials you can follow the *lost password* procedure and a new password will be sent to your email. Note that this password is temporary and should be then updated at your next login to the system

You might be asked for other optional information, but it will be clearly indicated that such information is optional. You can review and update your account information at any time you choose.

<sup>&</sup>lt;sup>1</sup> http://139.91.210.42/apps/procedures/static/Tutorial.pdf

<sup>&</sup>lt;sup>2</sup> See the p-medicine portal, www.p-medicine.eu

You can close your Indivo-X account at any time by signing in to the service and editing your account profile. When you close your account all your personal data will be deleted according to the conditions set under "Deleting Records"

You will choose what kind of health information to put in your record. Examples of the types of information you can enter include information on:

- allergies
- lab results
- drugs
- medications,
- health history,
- health procedures or
- health problems.

For a complete overview please check the user manual where you can see all the apps provided by Indivo X, and the kind of data you can put in your record.

Other information that will be collected to help operate and improve the service refers to how you interact with our services, including the browser that you're using, your IP address, location, cookies or other unique IDs, the pages that you visit and features that you use. We combine this with other users' information to get an overall view of how the service is used.

# Deleting entire record

You can delete your personal health record by signing in to your Indivo-X account and editing your record's profile. Other users that you have given any level of viewing access to your health information, will not be able to see your record any longer. After deleting your account, your information is not erased until a period of ... days has passed in order to help avoid accidental or malicious removal of your health information. Afterwards, your record and the stored information will be permanently deleted.

# Deleting health information

When the user moves a piece of health information to the trash, the user can either restore it or delete it permanently from there at any time. Other users with whom the deleted health information has been shared will not able to see or restore items in the recycle bin, nor can they permanently delete your health information.

Permanently deleting health information removes it from the recycle bin. Once an item has been permanently deleted, it cannot be restored. The service adds an entry in your record indicating the date and time that the deletion occurred.

# Sharing your health information

The user can share health information with other users or groups called "carenets". There are three default groups (carenets): Work/School, Physicians and Family. In each of these groups, the user can add as many users as he/she desires. The user will be able to specifically pick those apps and documents stored in those apps that he/she wants to share.

When authorized by you, those persons mentioned in your carenets will only be able to view your data. They cannot change or delete information in your record.

Because of the risk to your privacy when inappropriate access is grated to your information, please consider all the consequences carefully before you grant access to any third parties.

Particularly sensitive data can be kept under special restrictions for access. The user can block his account simultaneously blocking all data access to all his/her information.

# Security of your personal information

A variety of up to date security technologies and procedures have been implemented to protect your personal information against accidental or unlawful destruction or accidental loss, alteration, unauthorized disclosure or access, in accordance with EU Directive 95/46/EC such as:

- encrypting the communication between the browser and the server;
- authentication procedures using a username and a password to receive access to the personal health record;
- comprehensive logging mechanism that ensures that all processing activities taking place within the system are logged and documented;
- replication mechanisms that ensure integrity of data combined with regular internal checks;
- appropriate backup and recovery mechanisms and
- clear and documented instructions on all authorized personnel on how to avoid security risks and breaches.

# Use of cookies

Indivo-X may only use cookies to store the credentials for login purposes

# Changes to this privacy statement

This privacy statement may be occasionally updated. In case of material changes to this privacy statement, you will be notified you by placing a prominent notice on the homepage of the p-medicine website and by sending you a notification directly to your email address.

# Contact information

In case of any further questions or inquiries concerning this privacy statement, please contact:

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